

Critical Space Services: Where Confidence is Critical





"I am the central point of contact for a Fortune 50 customer with multiple data center sites. I serve as their advocate to help analyze data, solve problems and coordinate preventive maintenance activity. I strive to make doing business with Liebert as easy as possible to maximize their mission-critical equipment availability."

The Complete Service Solution for Your Entire Enterprise

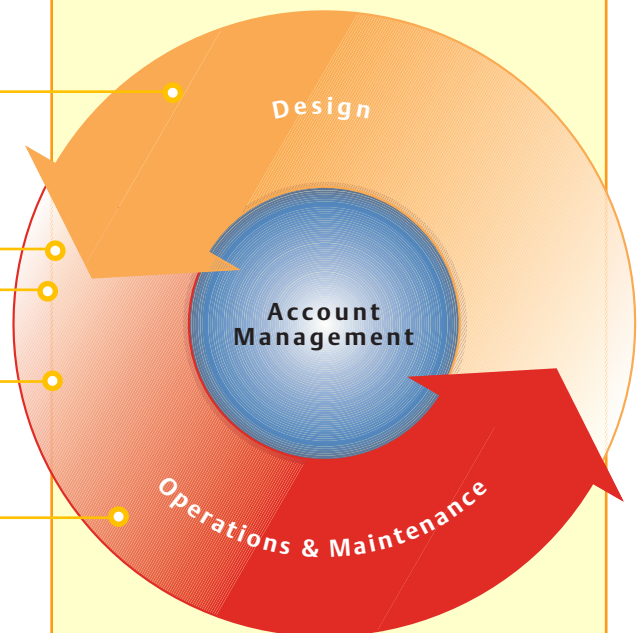
Design and Power Assessment - We can conduct an assessment of your design and power infrastructure to evaluate how available its components will be in the event of a failure. We can coordinate and conduct a test of your integrated system to ensure that your mission-critical infrastructure will be available when you need it. And, we'll make recommendations for improvement and provide the ongoing maintenance you need to ensure performance.

Cooling Assessment - We'll conduct an industry leading comprehensive assessment and recommend an equipment and service solution to help you deal with the rising heat densities you face.

Enterprise Remote Monitoring - We can provide predictive maintenance and integrated comprehensive alarming through our Virtual Ntegrity Gateway. Our Customer Services Network allows you to view all your covered sites and equipment directly from your web browser.

Account Management - We'll assign you with a customer relationship manager, a single point-of-contact to manage all your service needs. With our 24x7 Customer Response Center, you'll have access to a knowledgeable service professional - someone who's focused on resolving equipment downtime - anytime you call, day or night.

The fluid nature of today's mission-critical infrastructure requires a more robust service provider.

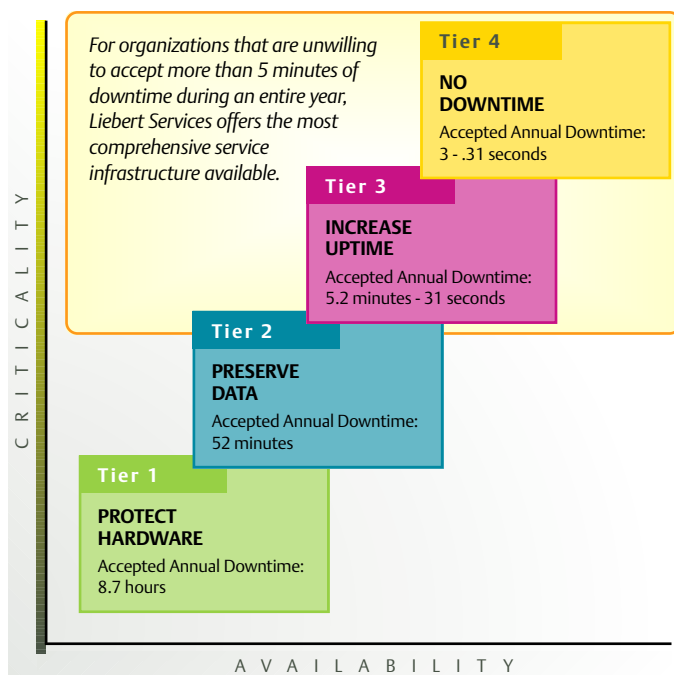


A service partner that can take a complete view of your enterprise, and deliver a unified service response.

Discover why every company in the Fortune 500 relies on Liebert to protect their mission-critical systems

A Service Infrastructure Built For Your Needs

We didn't just build the most comprehensive service organization in the industry by accident. We carefully assessed the needs of business continuity professionals, and built a service infrastructure unmatched in the industry.



I know my UPS works. I know my generator works. But, if I lose utility power, will all these systems work together? Will my data center really be available? **How do I know if my integrated system is reliable?**

Simply put, my data center is consuming more power, more Watts per square foot. **Cooling the facility is more challenging** than ever.

I need accurate, up-to-date information to maximize my availability. But, **accessing the information I need is cumbersome, difficult or simply not possible.**

I have a variety of equipment in my data center. I'm just spending too much of my time managing **multiple service providers.**



“Fifteen years ago we selected Liebert Services to manage and service our UPS and HVAC systems. Since that time, I’ve come to trust them for their expertise, industry experience and proven performance. In June 2005, I decided to consolidate all 23 of our sites and all of our critical equipment into one relationship, a single national account with Liebert Services. This decision gives me peace-of-mind – confidence that I’m doing everything I can to ensure my system availability.”

- Frank Atkinson
Data Center IT Facilities Engineer/Manager, GMAG-RFC

Design

Your environment’s changing regularly. As you add new equipment and the needs of your organization change, the design of your facility often needs to change as well. Liebert Services can help you assess whether your original facility design is still relevant, and make recommendations for change.

Design Assessment

- One-Line Verification and Update
- Maintenance Program Reviews
- Coordination and Short Circuit Studies
- Arc Flash Analysis
- Harmonic Studies
- Inventory of Equipment
- Reliability Audit
- Availability Assessment

Operations & Maintenance

Your mission-critical infrastructure equipment requires specialized maintenance and operations expertise. Liebert Services can provide a coordinated, comprehensive service to ensure availability of your integrated system.

Start-Up, Preventive Maintenance and Emergency Support

Power Assessment

- Grounding System Testing
- Alarm Testing
- Switchgear Testing
- Infrared Scanning
- Load Bank Testing

Integrated System Testing

Cooling Assessment

Enterprise Remote Monitoring

- Customer Services Network
- Integrated Comprehensive Alarming
- Predictive Maintenance

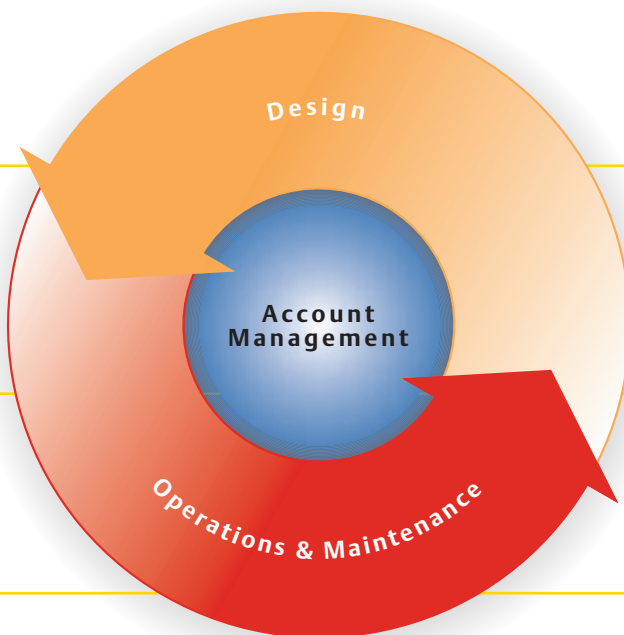
Account Management

Delivering a coordinated system of proactive service across your enterprise starts with our industry-leading account management infrastructure. Our customer relationship managers take a total view of your enterprise, and recommend the appropriate service solutions to meet your needs.

Our Best-In-Class Sourcing Group manages factory-certified equipment service vendors around the globe to ensure that the best solution is provided to maintain your non-Liebert equipment.

Customized Account Services

- Dedicated Customer Relationship Managers
- 24x7 Customer Response Center
- Vendor Management Solutions
- Reporting of all contract services



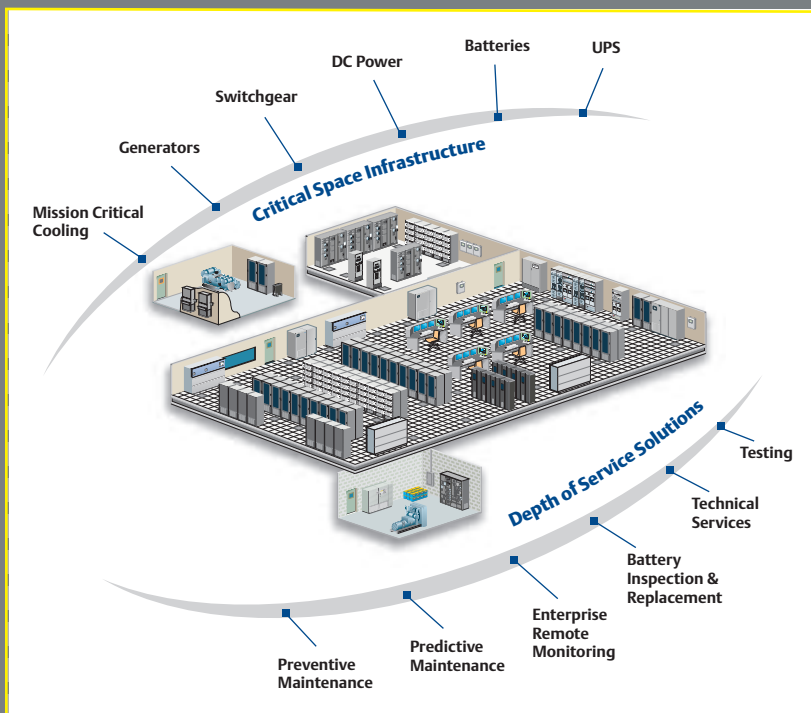
Managing the availability of our mission-critical infrastructure is difficult. If this facility goes down, my job is on the line. I need a service partner that understands that. Someone who understands my frustrations. Someone who can provide a total service solution.

I trust Liebert.



Emerson Network Power

*The Largest Service Organization
in the World Dedicated to Maximizing
Availability of Infrastructure Required for
Mission-Critical Systems*



- Global Service with over 2000 Certified OEM Engineers / Technicians
- 2-Hour Mean Time to Respond
- Web-Based Monitoring & Reporting
- 24x7 Customer Resolution Center
- Global Multi-Tiered New Parts Availability

Emerson Network Power Liebert Services

610 Executive Campus Drive
Westerville, Ohio 43082 USA
614 841 6400 Phone
614 841 6405 FAX
LiebertServices@Emerson.com Email

liebert.com

EmersonNetworkPower.com

Customer Resolution Center
800 LIEBERT

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The global leader in enabling *Business-Critical Continuity*.™

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| ■ Connectivity | ■ Embedded Power | ■ Power Switching & Controls | ■ Services |
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